



## Ambient Success Story – Project Recovery

### **Client Need:**

A major, Midwest based, financial services holding company, needed better management of a sizeable legacy conversion project.

### **Project Background and Challenges:**

Due the sheer size and complexity of this project, internal organization had not been optimized. The project was 12 months behind schedule, the project team was geographically dispersed and there were several project silos that prohibited effective communication. Prior to Ambient’s involvement the project had 20 individual plans, 3,000 individual tasks, and had been in progress for three years.

### **The Ambient Effect:**

The Ambient project team performed a situational analysis, including a review of documentation, processes, skill sets, and budget. Utilizing these findings, the team completed a program assessment, risk assessment, and laid out recommendations including a re-plan of the entire project.

The project re-plan built the necessary infrastructure by standardizing project plans, coaching project managers, and developing an approach to complete the project in nine months.

In order to meet the tight deadline the team implemented best practices by centralizing project plans, standardizing status reporting, and centralizing issue resolution and communication.

### **The Results:**

The centralization of project control, along with the implementation of best practices enabled the team to complete the project in only nine months, while maximizing the use of available resources. Going forward the client is building on Ambient’s best practices and techniques to ensure the success of future projects.